

# Platform Features Guide

## Chat with a Tutor

### WHAT IS IT?

- **Chat with a Tutor** is a 24/7 chat tutoring feature in Varsity Tutors where you can engage in visual problem-solving with a tutor.

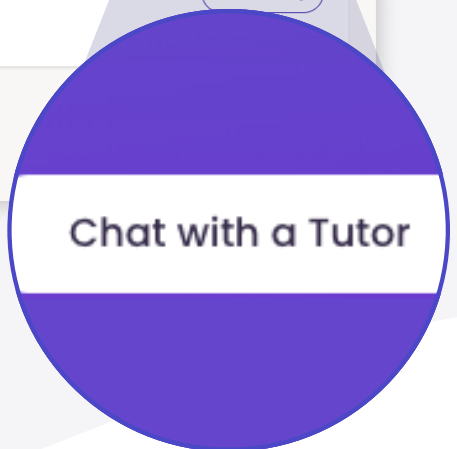
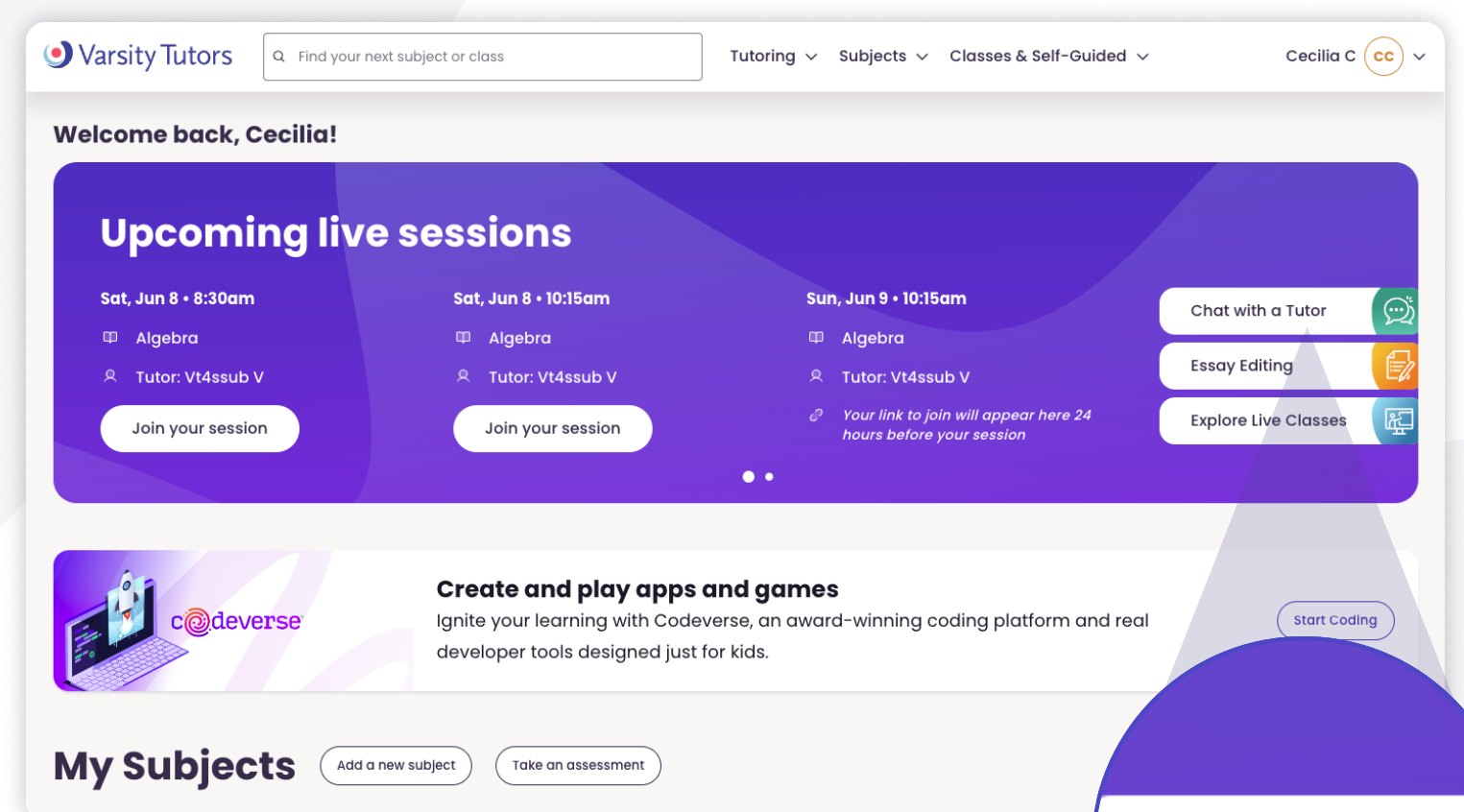
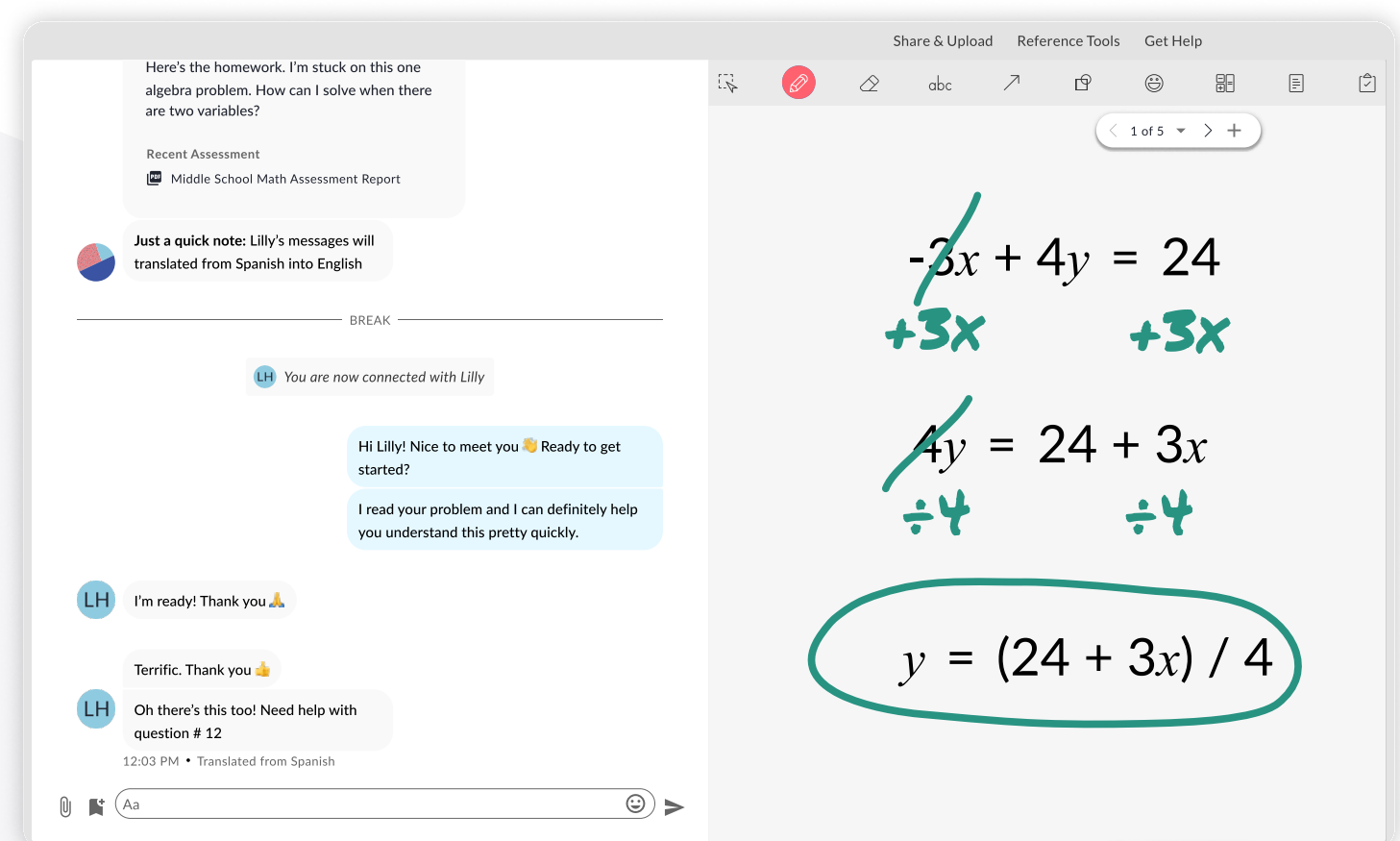
### HOW DOES IT HELP?

- It's a great way to get extra support when you have a tough homework problem or an upcoming exam, or have questions about a new subject you're exploring.

### HOW DO I GET TO IT?

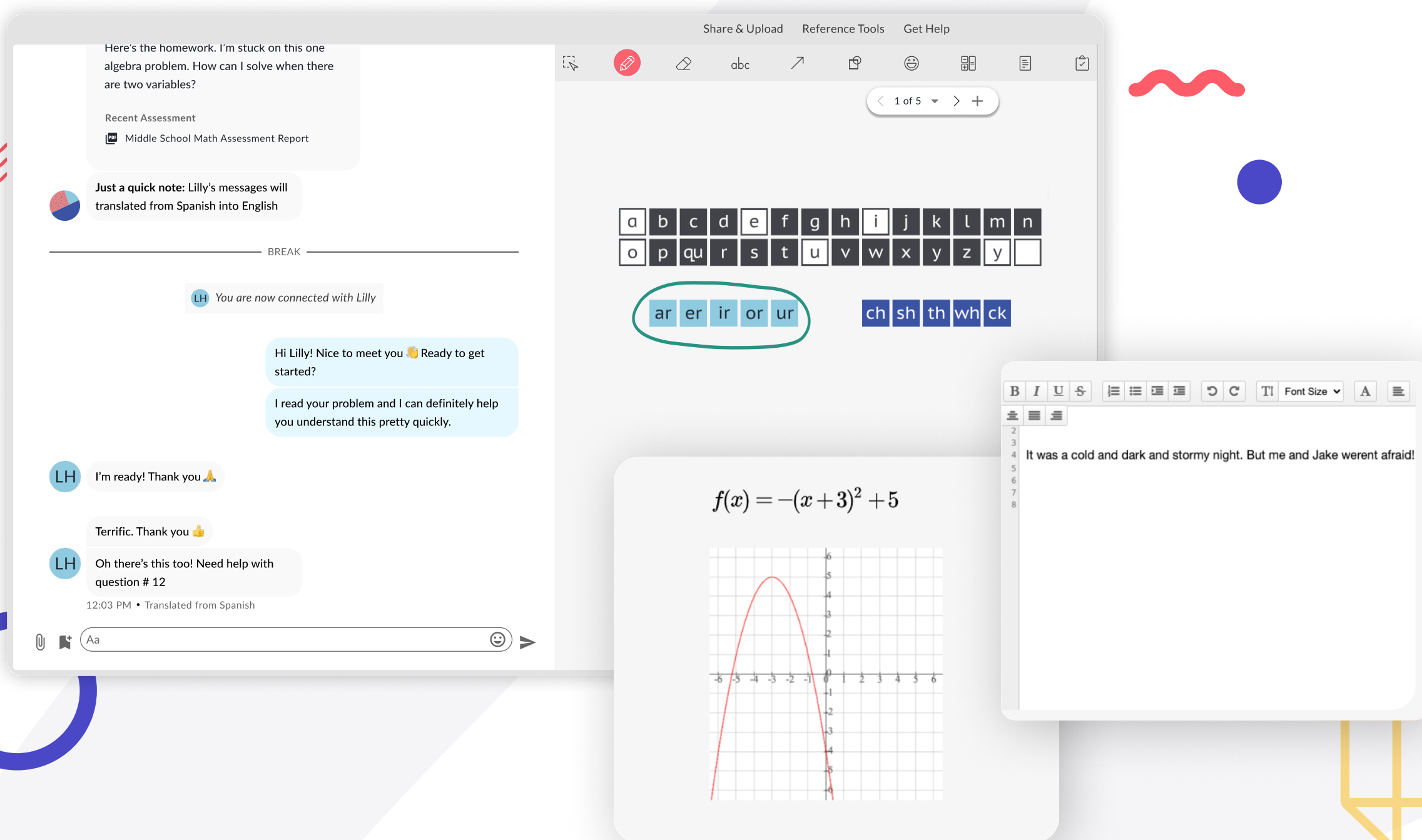
1. Sign into Varsity Tutors
2. On the homepage click on **Chat with a Tutor**
3. Select your preferred language
4. Choose a subject
5. Type in your question
6. Click on **Start Chatting Now**
7. A tutor will be automatically matched to you ASAP

\*Our average wait time is 1 minute



## HOW DOES IT WORK?

- Chat tutoring is an interactive module where you can use collaborative tools with your tutor to learn:
  - Upload a file or share an image of an assignment with your tutor
  - Use the chat box to ask questions and have a conversation
  - Work on a virtual whiteboard, document editor, graphing board, and code editor
  - Access references like periodic tables, letter tiles, and shapes
  - Use interactive tools like a scientific calculator, graphing calculator, and equation editor



The screenshot displays the Varsity Tutors chat interface. On the left is a chat window with a message from a student: "Here's the homework. I'm stuck on this one algebra problem. How can I solve when there are two variables?". A tutor response follows: "Hi Lilly! Nice to meet you 🍌 Ready to get started? I read your problem and I can definitely help you understand this pretty quickly." The student replies: "I'm ready! Thank you 🍌", "Terrific. Thank you 🍌", and "Oh there's this too! Need help with question # 12". A "BREAK" separator is visible. Below the chat is a text input field with "Aa" and a send button.

The central whiteboard area features a toolbar with "Share & Upload", "Reference Tools", and "Get Help". It includes a grid of letters (a-z) and a set of phonics tiles: "ar er ir or ur" (circled in green) and "ch sh th wh ck".

Below the whiteboard is a graphing tool showing the equation  $f(x) = -(x+3)^2 + 5$  and its corresponding downward-opening parabola on a coordinate plane.

On the right is a document editor window with a text area containing the sentence: "It was a cold and dark and stormy night. But me and Jake werent afraid!".